



ORGANIC ORIGINS SPA

Wellness Plan Terms and Conditions- Primary Member

Wellness Plan Monthly Charges

Organic Origins Spa wellness plan monthly charges are non-refundable.

Wellness Plan Monthly Electronic Funds Transfer and Contact Information Policy

Wellness Plan Members are required to notify Organic Origins Spa regarding any change in credit card information or contact information on file.

Wellness Plan On-Hold Policy

Organic Origins Wellness Plan can be placed on hold 2 times in a 12 month period for a maximum of 4 months with at least 5 days notice of the next electronic funds transfer. Accrued services may be redeemed during the on hold period. After on hold period, wellness plan will be reactivated unless cancelled by wellness plan member. All membership benefits will not apply during the time your wellness plan is on hold.

Wellness Plan Suspend Policy

Organic Origins Wellness Plan will be considered suspended when an electronic funds transfer is rejected and updated payment information is not provided within 14 days of non-payment. Any accrued services on a suspended account may not be used until payment is made to bring the wellness plan current. You will be contacted every month to rectify the payment issue. After 6 months of non-contact, accrued massages will be considered abandoned and forfeited.

Wellness Plan Benefits

All Wellness Plan benefits are for active members in good standing

Services

All Wellness Plans include a 50-minute Custom Pressure therapeutic massage each month for every wellness plan payment made. Wellness Plan members may purchase an unlimited number of additional services for their personal use at the discounted membership rate. (Please refer to the services menu for more details on pricing)

Family Discounts

Wellness plan members are entitled to a \$10 discount towards the monthly Wellness Plan price for family members residing in the same household. Proof of shared residency will be required upon enrollment to ensure primary member and family add on member reside at the same address.

Retail Discounts

Wellness plan members are entitled to a 10% discount on all Organic Origins retail products including items on sale.

Corporate Membership Discounts

Corporate membership discounts are available to participating companies. A list of participating companies is available. If your company is not participating ask us how you can help get your company signed up for Corporate Membership Discounts.



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Spa Rules and Regulations

Organic Origins is committed to providing a safe and relaxing environment for our valued guests. All guests are expected to abide by Organic Origins Spa Rules and Regulations. Organic Origins Spa reserves the right to change Spa rules and regulations at any time with reasonable notice.

Spa Services and Pricing

Organic Origins Spa reserves the right to change services and pricing at any time with reasonable notice.

Right to Refuse Service

Organic Origins Spa has the right to refuse or discontinue service for any reason.

Lost or Stolen Articles

Organic Origins Spa is not responsible for lost, stolen or damaged articles.

Parental Consent Form- Age Requirements

For children 18 years or younger, an Organic Origins Spa Parental Consent Form must be signed by parent or guardian prior to treatment. A parent or guardian MUST remain in the treatment room for the ENTIRE duration of the session. The minimum age requirement to receive services at Organic Origins is 8 years old.

Unattended Children under the age of 15

Unattended children under the age of 15 will be strictly prohibited from entering the spa unless accompanying parent during service.

Aromatherapy Release

If you choose an Aromatherapy add on for your services, Organic Origins requires an aromatherapy release.

Hot Stone Release

If you choose to receive hot or cold stone therapy, an additional release is required.

Pre-Natal Release

Should you become pregnant, Organic Origins Spa requires a pre-natal release.

Please mention your stage of pregnancy when booking services. We only offer services for second and third trimester.